

QUALITY POLICY

The scope of the quality management system introduced in INFOPIXELSPAIN, S.L., which is included in this Quality Manual, covers all processes that the company develops related with:

“Web Design Projects and Informatic Development”

“e-Outsourcing Activities”

The quality policy of INFOPIXELSPAIN, S.L. aims to achieve maximum customer satisfaction by applying the following principles:

1. Providing personalized attention to identify your needs and make the best possible solution in each case.
2. Properly planning projects that we are requested in order to ensure their effective and efficient implementation.
3. Enhancing personal and professional development of people who represent our organization as the main engine of our company's excellence in its service.
4. Periodically measure the level of quality perceived by our customers to continually improve our services.

This Quality Policy is the framework for developing these principles and to set quality objectives that allow us to continually improve our processes and the very quality management system in place.

The Directorate of INFOPIXELSPAIN, S.L. takes responsibility that it will be communicated and understood throughout the organization and to its compliance, as well as periodic review to conform to the regulations and requirements of all parties involved, supplying the necessary resources.



June 2009